Pre-test/Post-test : Ordering the meals

Instruction

- 1. There are 10 questions in this paper. Task includes 4-option multiple choice.
- 2. Answer all questions.
- 3. Mark your answer on the separate answer sheet.
- 4. Time 10 minutes.
- 5. Each question in this paper carries one mark.

Choose the best option to complete each dialogue about ordering the meals. Mark the correct letter [A,B,C,D] on your answer sheet.

- 1. A: How would you like your coffee?
 - В :
 - a. I like it very much.
 - b. Only half a cup , please.
 - c. I usually have 2 cups a day.
 - d. I take it black.
- 2. A: How would you like to order now?
 - В :
 - a. I don't think I can.
 - b. I will wait until tomorrow.
 - c. I think I'm going to wait for my friend for a little while.
 - d. Why do you ask for something?.

3. A: Would you care for a cup of coffee?

- В :
- A : Okay. Would you like it made?
- B : With cream and sugar , please.
 - a. I'd rather have tea , if possible.
 - b. Yes , I'll take care of it.
 - c. Yes , I do.
 - d. Black coffee , please.
- 4. A :
 - B : Yes , I'll have fried rice with chicken.
 - a. Are you ready to order now , sir?
 - b. Have you eaten anything yet?
 - c. Anything to eat in this restaurant?
 - d. Would you like to try fried rice with chicken ; sir?

5. A:

- B : Yes , please.
- A : What flavor do you want? Chocolate or vanilla?
 - a. Would you like some chocolate?
 - b. Would you like some ice-cream?
 - c. Would you help me , please?
 - d. Would you give me one?











- 6. Waiter : Good evening.
 - Guest : Yes I think I'll have the steak cooked in red wine. Waiter : I'm terrible sorry. We've run out of steak.
 - a. May I take your order now?
 - b. Do you want anything to eat?
 - c. Anything I can do for you?
 - d. Do you like steak?
- 7. Waitress : Can I get you anything to drink? Guest : Yes , I'd like some coffee , please. Waitress : Do you want cream and sugar? Guest : No , I would like it black. Waitress : Can I get you anything else? Guest : What do you have for dessert? Waitress : We have fruit pies , chocolate cake , custard pudding , coconut ice-cream and chocolate
 - , vanilla , or strawberry ice-cream.

Guest

- a. Would you like to order a piece of chocolate cake?
- b. I'll have the same , please.
- c. May I have some strawberry ice cream?
- d. It'll take about five minutes , madam.

8. Situation : You go to a restaurant with your American friend. What would you say if you want to recommend him the special dish of that restaurant?

- a. What would you like for starters , sir?
- b. Could we have a menu , please?
- c. Well , we have the special dish.
- d. Would you like to try spicy soup with prawn?

9. This restaurant have many fine dishes , Today specially is vegetarian. Have you anything special in mind you'd like to eat?

- a. Yes , I have something special to eat.
- b. Yes , I think roast duck would be nice.
- c. Yes , I am on a diet.
- d. One moment please. I'll check the order.
- 10. Mr. Stone has just sat down at a table and is looking at the menu. Waiter :
 - Mr. Stone : Yes , I will have tomato soup and roast chicken.
 - a. May I see the menu , please.
 - b. Can I order for you now?
 - c. Would you like to order , sir?
 - d. Do you want something to eat?

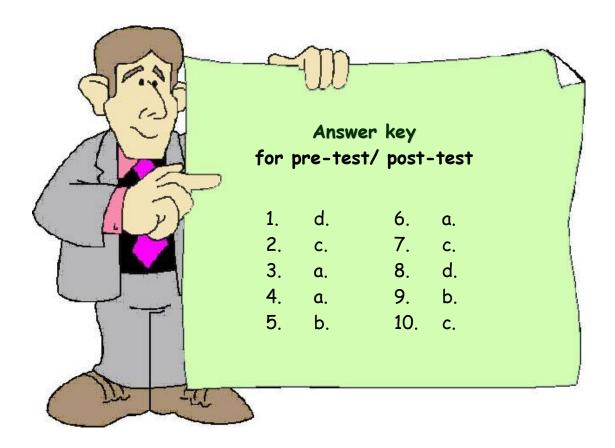












Ordering the meals

Many people enjoy going out to eat at their favorite restaurants, particularly if the atmosphere is just right, and the prices are within their budget. It can be challenging to decide what to order off the menu. There are many choices on the menu, everything sounds good. Look at the menu below. Learn common vocabulary used in restaurants to make the experience even easier for you.

The menus

| | Salads | |
|----|--|-----------------------|
| 1. | Tuna Sashimi Salad Seared sesame encrusted tuna sashimi, served over mixed greens tossed with toasted sesame vinaigrette with pickled ginger and cucumber wasabi dip. | 10.95 |
| 2. | Chop House Salad Sliced sirloin steak over hearts of romaine, grape tomatoes, walnuts, asparagus, bacon bits, pickled onions Served with a light bleu cheese dressing & garlic toast | 10.95 |
| 3. | Spinach Salad Baby spinach tossed with balsamic vinaigrette Served over grilled eggplant with mandarin oranges, walnuts, and warm goat cheese. | 9.95 |
| | Caesar Salad: - Crispy romaine lettuce with anchovies, shredded egg , homemade croutons, grated Parmesan cheese and dressing. With marinated chicken breast & tomato With grilled salmon filet & tomato | 7.95 9.95 10.95 |
| 5. | California Cobb Salad: Bands of chicken breast, bacon, ham, turkey, chopped egg, black olives, tomatoes and cheddar cheese on a mound of spring greens and romaine lettuce mix. | 10.95 |
| 6. | Spring Chicken & Strawberry Salad: Seasoned grilled chicken served on a bed of romaine tossed in a sweet poppy seed dressing with strawberries, mandarin oranges, almonds & red onions. | 10.95 |

Sups French Onion Chili Tomato Mushrooms Vegetable Onion Corn Crock : 3.95



Bread and Vegetable



- 1. Chip and Salsa
- 2. Steamed Vegetable
- 3. Garlic Mashed Potatoes
- 4. Baked Potato

- 5. Pasta and Marinara Sauce
- 6. Fresh Homemade Potato Chips
- 7. Sweet Potato Fries
- 8. Rolls









- 9. Toast
- 10. Sausage 11. Bacon
- 11. Bacon
- 12. Marmalade

Main Course

17.95

10oz choice Black Angus steak,

















Hamburger
 Spaghetti

| Cajun seasoned & topped with bleu cheese sauce & jalapeno bacon. Served with garlic mashed potatoes, veggie du jour & cornbread. Can also be served blackened, plain or with mushroo & onion rings. | ms |
|--|------------------|
| 2. Roasted Chicken with Rosemary & Lemon: A half chicken seasoned with lemon, rosemary, basil, oregano & bread crumbs. Served with gravy, garlic mashed potatoes, veggie du jour & corr | 12.95 1bread. |
| 3. Fish and Chips: Cod filets, fried in a beer-base batter served with fries, Cole slaw, tartar sauce and malt vinegar. | 13.95 |
| 4. Crab Cake Platter: Two large crab cakes prepared with lump crabmeat and our own special seasoning. Served with Cole slaw and a choice of potato. | 17.95 |
| 5. Grilled Sesame Seed Tuna Pan seared sesame seed encrusted tuna over ginger rice pilaf with veggie du jour. | 17.95 |
| Chicken Florentine Sautéed chicken breasts in a garlic wine sauce topped with spinach and provolone. Served with risotto and garlic toast. | 16.95 |
| 7. Shrimp, Scallop & Broccoli Scampi Shrimp ,scallops & broccoli sautéed in a lemon, wine and garlic sauce over penne pasta. Served with garlic toast. | 16.95 |
| 8. Flat Iron Steak (8 oz) A very lean, tender cut of beef, sliced and served with grilled asparagus and a Caesar salad. | 14.95 |
| 9. Bourbon Grilled Salmon Fresh salmon glazed with bourbon sauce topped with fried onion straws & served with sweet potat fries, vegetable du jour & cornbread. | 17.95 º |
| 10. Grilled Steak 11. Cereal 12. Fried egg 13. Omelet 14. Scrambled Eggs 15. Boiled Eggs | |

Sandwich Specialties

| | 1. | Roast Beef Sandwich: 1/2 lb. of fresh hot roast beef, sliced to order and piled on a fresh onion roll, topped with horseradish sauce and thinly sliced red onions. Served with au jus and fries. | 8.95 |
|------------|-----|--|-------|
| | 2. | Served on a Kaiser roll, | 8.50 |
| | | with au jus and fries. 8.50 With cheese | 8.95 |
| | 3. | Thinly sliced chicken sautéed and topped with American cheese, lettuce and tomato. Served with fries. | 9.95 |
| | | Crab Cake Sandwich: One large homemade crab cake prepared with lump crabmeat. Served on a potato roll with lettuce, tomato and tartar sauce with coleslaw and a pickle. | 10.50 |
| | 5. | Cuban Sandwich A grilled combination of marinated pork and spicy ham, with mustard, cheese and sliced dill pickle. Served with homemade potato chips. | 9.95 |
| | 5. | Italian Grinder: Thinly sliced capicola, Genoa salami and provolone cheese with chopped lettuce and tomato, drizzled with oil and vinegar. Served warm on toasted panini bread with homemade potato chips and a pickle. | 9.95 |
| Licksphoto | 6. | French Onion Steak Sandwich: Thinly sliced roast top round sautéed in French Onion soup served with melted Swiss, provolone and Monterey Jack cheese on panini bread. Served with a side of French onion soup broth and fries. | 9.95 |
| | 7. | Grilled Tuna Melt All white meat tuna salad with tomato and Cooper cheese on rye bread. Served with homemade potato chips and a dill pickle. | 8.95 |
| | 8. | Caribbean Jerk Chicken Sandwich Grilled chicken breast seasoned & topped with a lime cilantro cream sauce & Cooper sharp cheese, lettuce & tomato. Served on a Kaiser roll with homemade potato chips & a dill pickle. | 8.95 |
| | 410 | 9. Fresh Roasted Pork Sandwich Served hot on a toasted panini bread topped with provolone cheese, sautéed broccoli robe & long hoots. Served with homemade potato chips. | 9.95 |





English Breakfast

- bacon
- fried egg
- toast
- marmalade
- tea or coffee

American Breakfast

- Fruit juice
- Cereal
- Omelets
- Sausages
- tomato
- Toast
- butter
- marmalade
- tea or coffee





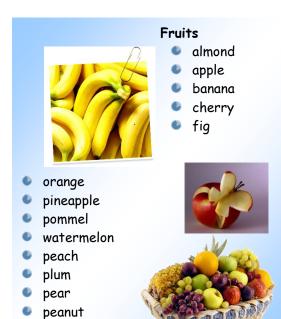


Continental

- + Fruit juice
- 🕈 Rolls
- Butter
- 🕈 jam
- 🕈 tea or coffee







grape

€

Beverages

- liquor
- beer
- cock tail
- wine
- whisky
- coconut juice tea coke
- orange juice
- Iemonade
- iced water
- iced tea

iced coffee

hot tea

milk

.

hot chocolate

Vegetables

- 😊 bean
- 😊 corn
- 😊 parsley
- 😊 carrot
- 😊 cucumber
- 😊 lettuce
- 🙂 onion





- © garlic
- 😊 asparagus
- 😊 bamboo shoot
- 🕲 cabbage
- 😊 cauliflower
- © egg-plant
- 😊 mushroom
- 🙂 ginger
- © spinach
- 😊 potato
- 😊 string bean
- 😊 pumpkin
- ☺ lemon







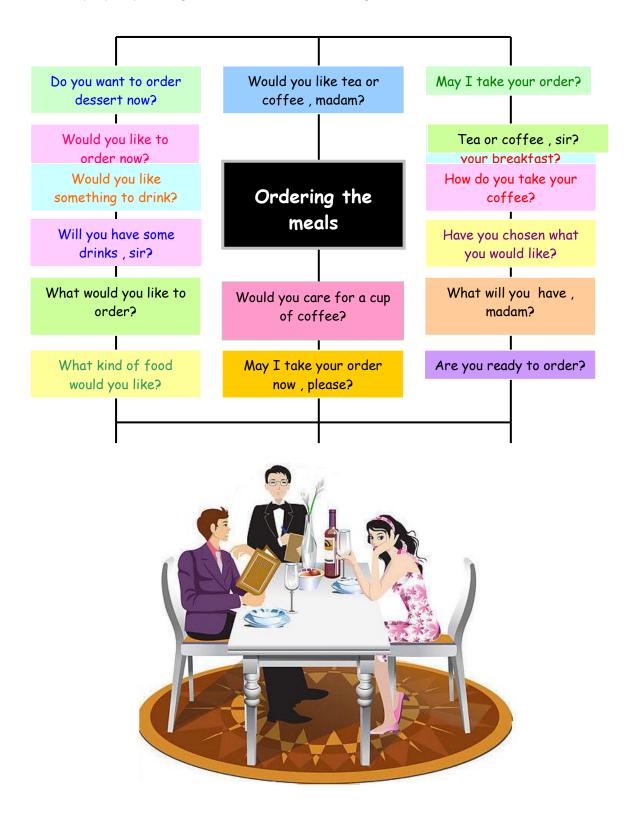
There are many different types of food available, from the various regional dishes of Thai. It seems to be the most popular.



Language in use

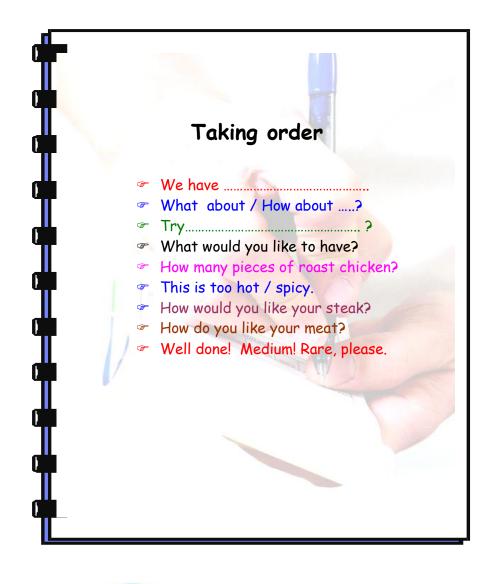
Language for ordering the meals

One the most important tasks in English is ordering when you go to a restaurant. There are basic form and questions as well food vocabulary that you can use in places where people speak English. Take a look at this charge.

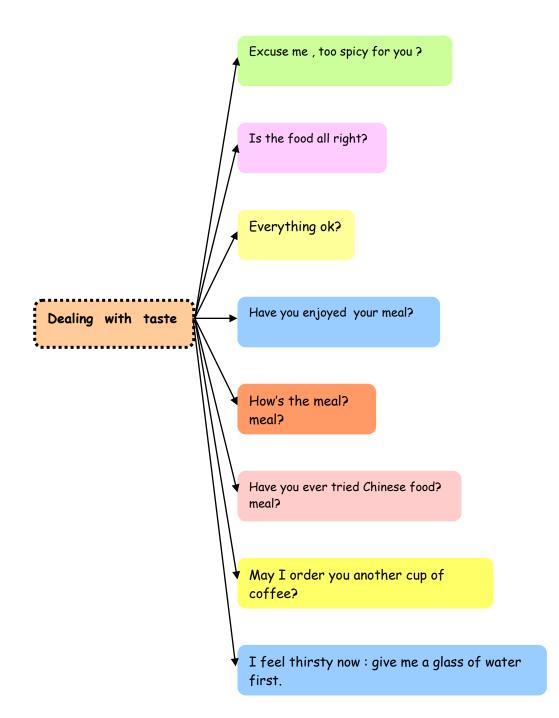


Language for taking order

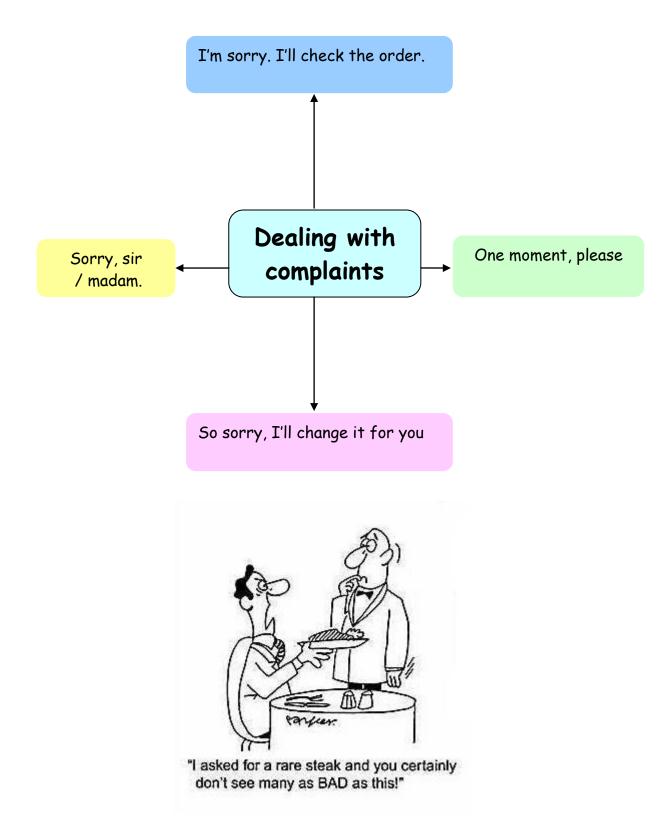
Here are some phrases to take order in a restaurant.

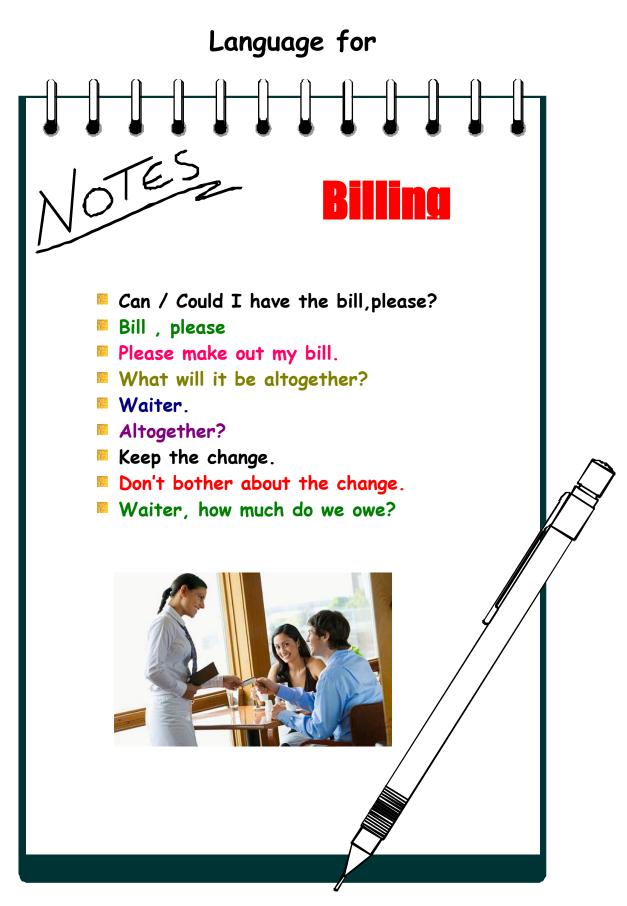






Language for dealing with complains





Language for billing mistakes



I'm sorry for the mistake

I'm sorry, I will check it again

Just a minute , please



Conversations in context



Listen and repeat Dialogue 1: Ordering Appetizers



- A : My name is Mary, and I will be your server this evening.
- B : Hi Mary. We are really looking forward to a great meal here.
- A : Can I interest you in an appetizer to start out?
- B : I would love an appetizer. Are they listed in the menu?
- A : We have our daily appetizers listed on the board over there on the wall.
- B : I am thinking about the popcorn shrimp. How is that?
- A : That would be a great choice!

- B : I'll trust your taste and take one order of that.
- A : We have a special where you can order a second appetizer for half price.
- B : In that case, we'll take an order of onion rings with our first choice.



Listen and repeat Dialogue 2: Ordering Main Entree



- A: Are you ready to order?
- B : I think that we have a pretty good idea of what we would like to order.

A : Let me tell you about the specials of the day, which are chicken in a wine sauce with capers, and grilled garlic shrimp.

B : I was wondering if the chef could leave off the sauce.

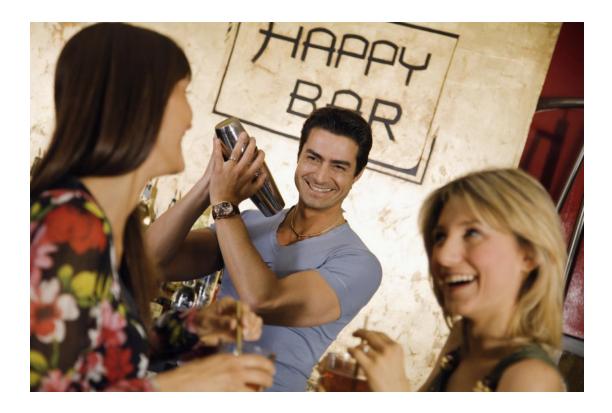
- A : The chef would be happy to accommodate your special requests..
- B : I am a vegetarian. Do you have any vegetarian selections?

A : You could choose the roasted vegetable and garlic pizza or the goat cheese and candied walnut salad.

- B : I think that we will split the roasted vegetable and garlic pizza.
- A : That is a good selection, and I can bring your salads now or serve them with your entree.
- B : You can bring us our salads when you bring us our entree



Listen and repeat Dialogue 3: Ordering Food and Drink



- A : I am getting thirsty and was wondering if I may order a drink.
- B : Yes, I would be happy to take your drink order.We have coffee, tea, or soda as well as bar drinks.
- A : Do you charge for beverages?
- B : We offer nonalcoholic beverages for free. Our bar drinks are five dollars each.
- A : Are we going to get fed on this flight?
- B : You will get a small snack served with your beverage. We will be serving dinner about halfway through the flight.
- A : Do we have a choice of what we get for dinner?
- B : Tonight we have chicken, fish, or beef to choose from.You will get a chance to look at a menu a little before our mealtime.
- A : Do you have vegetarian meals?
- B : We serve many different meals for people with religious or dietary restrictions. We do need to know about this at the time you book your flight.



Listen and repeat Dialogue 4: Ordering Fast Food



- A : Hi, what can I get for you?
- B : Hello, may I have a double cheeseburger?
- A : With everything on it?
- B : That sounds great.
- A : Did you want fries with your order?
- B : May I get a large order of curly fries?
- A : Did you want something to drink?
- B : Get me a medium Pepsi.
- A : Would you like anything else?
- B : No, thank you. That's it
- A : No problem, that'll be \$5.48.
- B : Thanks a lot. Keep the change.





- A : Did you enjoy your meal ?
- B : Yes, we really enjoyed it.
- A : May I interest you in some dessert?
- B : Yes, that sounds great.

A : Well, we have chocolate mousse cake, homemade fresh strawberry shortcake, and a spicy rum apple crisp for our specials.

- B : The apple crisp sounds great.
- A : Since there are four of you, would you like to split a second dessert?
- B : Good suggestion. Could you please bring us a chocolate mousse cake and four dessert forks, please?
- A : Would you like coffee or tea with your dessert?
- B : Let's have four coffees, please.?
- A : OK. I will be right back with your desserts and drinks.
- B : Thank you! We have really enjoyed our meal here.



Listen and repeat Dialogue 6: Ordering Drink



- A : Can I take your drink order?
- B : Where is your wine list?
- A : The wine choices are posted on the little menu in the middle of the table.
- B : Do you have any mixed drinks available here?
- A : We can make a number of mixed drinks at our bar.
- B : I heard that you are famous for your drinks. What are your specials?
- A : Our house special is our Cuervo Gold margarita.
- B : I would love a margarita right now! That is what I am going to order.
- A : Can I prepare your drink on the rocks, or would you prefer it blended?
- B : I prefer my margarita on the rocks, please.
- A : Do you like your margarita with salt or no salt?
- B : No salt, please.



Listen and repeat Dialogue 7: Ordering Food at the Cafeteria



- A : What would you like to order?
- B : I would like to have a hamburger.
- A : Did you want it with cheese?
- B : I don't want cheese on it.
- A : Did you want anything to drink today?
- B : I think I'm going to get a soda today.
- A : What kind of soda can I get you?
- B : A Sprite sounds good.
- A : What else would you like?
- B : Let me get a bag of chips too
- A : Anything else?
- B : That's all. Thank you



Listen and repeat Dialogue 8 : Accepting Food or Drink



- A: Oh Ashley, your dinner looks delicious!
- B: I appreciate the compliment, Joe. What would you prefer with your meal--wine, mango juice, or water?
- A: Mango juice would be a good choice for me.
- B: Julie can pour your drink for you. Can I offer you some chicken?
- A: Yes, that chicken looks yummy!
- B: Would you like some salad to go with your chicken?
- A: Yes, I would enjoy having some salad.
- B: I have also prepared rice. Are you ready for some rice?
- A: Yes, chicken and rice are a favorite of mine.
- B: Good! Julie, could you pass this plate to Joe so we can get started?



Listen and repeat Dialogue 9: Making Comments on Food [Positive]



- A: I really love this meal.
- B: Thanks. I was hoping that you would all enjoy this meal.
- A: Where did you learn to cook these amazing dishes?
- B: I got a really wonderful cookbook for my birthday and decided to try out a

few of the recipes.

A: The chicken is out of this world!

B: I love that dish as well. It is coconut chicken with rice.

A: I was wondering if there was shrimp in the soup.

B: Yes, that soup has a shrimp base. I also added sea vegetables and lemon grass.

A: It worked out well that the wine that I brought to share seems to blend well with this meal.

B: I love this wine! It goes very well with the chicken.



Listen and repeat Dialogue10 :Making Negative Comments on Food



- A: Hey George, how is your chicken?
- B: My chicken tastes all right, but it is pretty dry. How is your fish?
- A: My fish is pretty dry too.
- B: It's almost as if this food has been sitting a little too long. It doesn't seem fresh
- A: Yes, it seems that way to me also.
- B: How are your vegetables?
- A: My vegetables are very soggy.
- B: Mine are the same way. It seems like they've been overcooked.
- A: I don't usually complain, but I think that we should mention this to the waiter.
- B: I agree. Maybe they can bring us some better food.



Listen and repeat Dialogue11 : Good Tips for Good Service



- A: Would you like some more coffee?
- B: No thanks. I'm full. We need to find our waitress and get our bill.
- A: The waitress is bringing the bill right now.
- B: This waitress has really been on top of things, hasn't she?
- A: Yes, this waitress did a great job.
- B: OK, let's see what the damage is. The total for our meal is \$36.00.
- A: What do you think would be the right amount to leave for a tip?
- B: Fifteen percent is a normal tip, but she really did a great job. What do you think about 20% this time?
- A: Yes, 20% would be perfect.
- B: Her tip will end up being \$7.20 plus the bill of \$36.00. The total will be

\$43.20.

- A: Yes, that was one fantastic meal!
- B: I agree. Maybe we can come back again next week.

Exercises : Ordering the meals

Instruction

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Choose the best option to complete each dialogue about ordering the meals. Mark the correct letter [A,B,C,D] on your answer sheet.

1. A :

- B : Yes , I'll just have a cup of coffee , please.
 - a. Would you like to order something , sir?
 - b. Can I try a cup of coffee , please?
 - c. Would you like to see a menu?
 - d. What do you have for dessert?
- 2. A :
 - ${\tt B}~:~{\tt Yes}$, I think I'll have bacon and sausages.
 - a. Would you like to see the menu?
 - b. May I take your order , please?
 - c. Can I do anything?
 - d. How about your breakfast?

3. A :

- B : Soup and fried rice with chicken.
 - a. How do you like your dinner?
 - b. Let's have a chicken dinner.
 - c. Which chicken is for dinner?
 - d. What will you have , madam?
- 4. A : How would you like your steak?
 - B :
 - a. T-bone would be my choice.









- b. I like it very much.
- c. Medium rare , please.
- d. I'm full , thank you.
- 5. A : Have you decided on something , sir?
 - B : a. Yes , please.
 - b. No , sweet thanks.
 - c. No , thanks. I want to go out.
 - d. Yes , I'd like to try the papaya salad.
- 6. A :
 - B : I'll have tomato soup and pineapple.
 - a. Are you ready to order now sir?
 - b. Have you eaten anything yet?
 - c. Anything to eat in this restaurant.
 - d. Would you like to try tomato soup and pineapple?

7. A :

- B : 38 baht.
- A : Here's 40 baht. Keep the change.
 - a. Tea or coffee , sir.
 - b. Have you enjoyed your meal?
 - c. How's the meal?
 - d. Bill , please.
- - a. What would you like to eat?
 - b. What do you have?
 - c. Any dessert?
 - d. I'll try sticky rice.
- 9. A : Would do you like anything to drink madam?
 - B : What do you have?
 - A :
 - B : Two Coke , please.
 - a. Just a coke for me.
 - b. What kind would you like , sir?
 - c. Would you like to try iced tea?
 - d. We have fruit juice , tea , coffee and soft drinks.
- 10. Waiter : It's 350 baht. Customer : We didn't order these items. Waiter : One moment , please.













"I asked for a rare steak and you certainly don't see many as BAD as this!" Customer : Thank you.

Waiter : I'm sorry for the mistake.

- a. I'm sure you did.
- b. I'll change it.
- c. I'll check the order.
- d. I'll get a new one for you.

Answer key for exercises

| 1. | a. |
|-----|----|
| 2. | b. |
| 3. | d. |
| 4. | c. |
| 5. | d. |
| 6. | a. |
| 7. | d. |
| 8. | a. |
| 9. | d. |
| 10. | c. |

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