

Pre-test/Post-test : Thanking

Instruction

1. There are 10 questions in this paper. Task includes 4-option multiple choice.
2. Answer all questions.
3. Mark your answer on the separate answer sheet.
4. Time 10 minutes.
5. Each question in this paper carries one mark.

Choose the best option to complete each dialogue about thanking

Mark the correct letter [A,B,C,D] on your answer sheet.

1. A : I must be leaving now. Thank you very much for the lovely dinner.

B :

- a. All right never mind.
- b. No, thanks. Drop in any time.
- c. It was a pleasure.
- d. I'll miss you.



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2. A : Is this for me? Oh thank you very much.

B :

- a. Never mind.
- b. You're welcome.
- c. Very good indeed.
- d. You're right.



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3. A : Thanks for the books you lent me.

B :

- a. I haven't borrowed them.
- b. You are welcome.
- c. No, I don't mind.
- d. Thanks to you.



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4. A student has given his professor a lift.

Professor : Thanks for the ride.

Student :

- a. It's doesn't matter.
- b. Never mind.
- c. You don't say.



d. Not at all.

5. Student : You have been more than kind to me. Thank you very much, sir.

Professor :

- a. You bet.
- b. Sure thing.
- c. You're quite welcome.
- d. It's okay.



6. A : That's a very nice dress you have on.

B :

- a. Which one are you talking about?
- b. I don't think so.
- c. Well, I feel good.
- d. Thank you. I bought it in Bangkok.



7. A :

B : That's nothing. I enjoyed doing it.

Guest :

- a. Thank you for helping me.
- b. What are you doing.
- c. What's happened to your finger nails.
- d. Sit down, please.



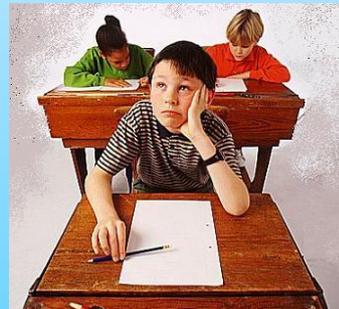
8. A : You look happy today.

B : I've finished my exam. I fell so relieved.

A : That's good. I hope you get all A's

B :

- a. Thank you. I will have to keep my finger crossed for that.
- b. I've just got an A. in English.
- c. You needn't bother.
- d. That's wonderful. I'm looking forward to that.



9. A : I'm afraid I'll have to go now. Have a nice day.

B :

- a. It sure is a nice day, isn't it?



- b. Thank you, You , too.
- c. I will , and now about you.
- d. It's nice of you to say that.

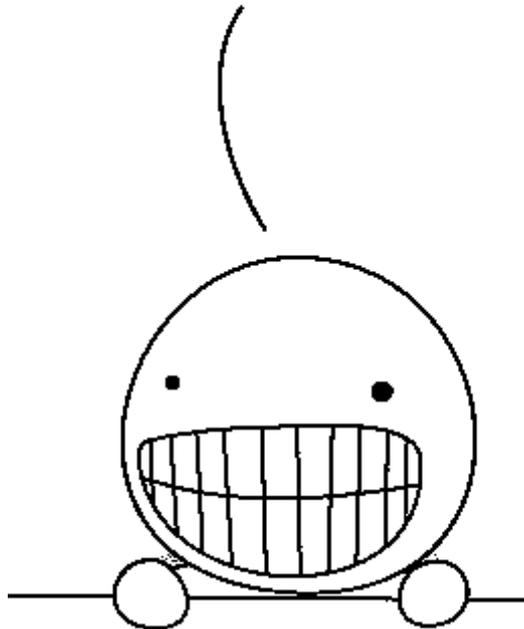
10. A : If you need any help, feel free to call.

B :

- a. Thank you. But I won't be free
- b. Thank you, but will you be free.
- c. I will if you want me to.
- d. Thank you. I will.



THANK YOU!



Answer key for Pre-test/Post-test : Thanking

- | | |
|----|----|
| 1. | c. |
| 2. | b. |
| 3. | b. |
| 4. | d. |
| 5. | c. |

- | | |
|-----|----|
| 6. | d. |
| 7. | a. |
| 8. | a. |
| 9. | b. |
| 10. | d. |



These programmes cover language you can use when you want to give or react to someone who does something for you or receive a compliment. We thank in different way for different reasons. You will learn useful expressions to help you. These are phrases that commonly precede or follow an expression of thanks. We may say:

Thanks

Thank you

Many thank

Thank a lot

Thank you very much

Thank ever so much

Thanks for every thing

Thanks very kind of you

Thank you for your kindness

Thank you very much indeed

I'm very grateful to you

Thanks for your trouble

I appreciate your kindness

Thank you for the flowers

Thank you lending me the book

That's very nice of you

Thanks that's very thoughtful of you

Much obliged

Thanks just the same

Thank you just the same

Thanks awfully

It's really very kind of you.

How kind of you!

I can't thank you enough.

Many examples of thanking appear in a ritualized form, such as saying "Thanks" or "Thank you" to a shopkeeper, a cashier, or to a friend who has handed you something. Some speakers, especially those

living in larger cities, may say nothing at all to a shopkeeper or a cashier. Others tend to automatically thank others for performing a service for them.

There are phrases that commonly precede or follow an expression of gratitude or thanks. These phrases perform another function for the speaker



Complimenting

Thank you. You're wonderful.



Expressing affection

I really appreciate this. You're a sweetheart.



Reassuring the listener

I can't thank you enough. This is just what I wanted. Blue is my favorite color.



Promising to repay

I don't know how to thank you. I'll pay you back as soon as I can.



Expressing surprise and delight

Oh, wow! Thank you!



Expressing a lack of necessity or obligation

I don't know how to thank you. You didn't have to do this for me.

It's always nice to receive a compliment, but what is the most natural way to respond? How will we react?

Accepting Compliments: Being able to accept compliments shows that you can politely receive another person's positive opinion about something you have done. It also increases the chances that you will receive future compliments.

- When you receive a compliment, be sure to sincerely thank the person who gave it to you. Brushing off, rejecting, or ignoring the compliment makes the other person feel uncomfortable and less likely to compliment you again.
- People give compliments for a variety of reasons. Don't waste a lot of time wondering why someone gave you a compliment. Just appreciate the fact that someone took the time to say something nice to you!



Standard responses

Thank you, that's very kind!

Thank you, that's very **kind / nice / sweet** of you (to say so) .



Showing surprise

You can show surprise at a compliment by explaining why it is unexpected. So, if someone compliments you on an item of clothing, you might say:

Oh, I've had this for ages.

Really? It was only cheap!



Sharing responsibility

If you receive a compliment for a piece of work which was a joint effort, it's important to make this clear.



To a friend who lends you 100 baht

Thanks a lot. / Thanks. I really appreciate it. (Thanking)

Thanks, I'll give it back to you Monday. (Thanking + promise / reassurance)

Thank you so much. I really appreciate it. (Expressing surprise + thanking)

Thanks a bunch. You're a lifesaver. (Thanking + compliment)



To a friend who brings you a birthday present:

Oh, you know me so well. Thanks, I love it. (Expressing surprise + complimenting + thanking + expressing liking)

It's beautiful. Thank you. (Complimenting the object + thanking)

It's lovely, but you didn't have to get me anything. (Complimenting the object + expressing the lack of necessity/generosity)



To a vice-President of the company you are working for who offers you an unexpected raise:

Gee, thanks. / Wow, thanks. (Expressing surprise + thanking)

Thank you. I'm glad you appreciate my work / I'm glad you're happy with my work / That's great! (Thanking + expressing pleasure)

That's very kind of you. Thank you so much. (Complimenting the person + thanking)

Thank you very much. I really like working here. I'll continue to give it my best. (Thanking + expressing liking + promising)



To a friend who offers to lend you 500 baht you suddenly need:

You're a lifesaver. I'll never forget it. You can't imagine what this means to me. (Complimenting the person/action + thanking + expressing indebtedness + expressing gratitude)

I'll return it to you as soon as I can. I really appreciate what you're doing. (Promising to repay + expressing appreciation)

Wow. I don't know how to thank you. This is a lifesaver. (Expressing relief + thanking + complimenting the action)

Are you sure this is all right? (Expressing reluctance to accept)



To a friend who took you to breakfast/ lunch/dinner at a very nice restaurant:

Thanks for breakfast/ lunch/dinner. I'll take you out next week / Next time, it's my treat.

(Thanking + promising to reciprocate)

This was very nice. Thanks a lot for the meal. (Complimenting the person/action + thanking)

It was a wonderful breakfast/ lunch / dinner. Thank you for inviting me. (Complimenting the event + thanking)



To a colleague at the office who tells you that she has organized a farewell party for you before you leave for a new job:

You're wonderful. / That's very nice of you. (Complimenting the person)

Oh that's really nice! You didn't have to do that! (Expressing surprise + complimenting the action + expressing the lack of necessity)



To a relatively new friend whose party you have really enjoyed:

You really made me feel at home. / The dinner was delicious. You'll have to come for dinner at my place when we get a chance / I'd like you to come over to my place next time / I'd like to have you over. I'll be in touch with you. (Complimenting action / person + offering reciprocity)

Thank you very much for the dinner and the company. I really enjoyed myself. I'll see you later.

Good night. (Thanking + expressing pleasure + leave-taking)

Thank you for inviting me. I had a great time. (Thanking + expression of pleasure)

Thank you for a wonderful evening. I hope we'll get together again soon / Perhaps we can get together again soon / Let's get together again soon. (Thanking + expressing a desire to continue relationship)

Responses to Thanks

How people respond to being thanked typically falls into these categories:

1. Recognizing the gratitude and relieving the speaker of its burden (*You're welcome.*)
2. Indicating that it was gladly done (*That's quite all right.*)
3. Denying the existence of the need to thank or playing it down (*Not at all / Don't mention it.*)



Returning the compliment

You can often respond to a compliment by returning the compliment - by giving a compliment back.

Oh, thanks very much! You look very nice too - I like your coat.



Humorous responses

In the UK, it is very common to respond to unexpected compliments by suggesting that the person paying you the compliment wants to ask a favour. This is a joke and probably won't cause offence to native English speakers.

What are you after?

What do you want?



Responding the compliment

Thank you.

I'm glad you think so.

Oh, thanks!



Responding the gratitude

How very thoughtful of you!

You're welcome

You're quite welcome

Don't mention it

It's nothing

Not at all

That's all right.



Thanking someone who tries to help

Thanks anyway.

Thank you for (looking).

Thanks for (trying).

It's very good of you to say so.

How very nice of you to say so.

How very kind of you to say so.

OK.

It's a pleasure

It's my pleasure

It was a pleasure to help you.

Oh that's OK.

Think nothing of it

It doesn't matter. Thanks.

Never mind. Thanks.

This programme is suitable for elementary/pre-intermediate learners. After you have studied, don't forget to practice what you've learned with the activity at the bottom of these phrases and conversations.

Conversations in context



Listen and repeat

Responding to thanks

You're welcome. (US)

Not at all. (formal, UK)

Don't mention it.

(It's) my pleasure.

It was nothing.

That's alright/OK.

No problem.

Any time.



Listen and repeat

Dialogue 1: Using the internet.



A: How may I help you?

B: I need to get on the Internet.

A: Do you have your library card with you?

B: Yes, I have it.

A: You're going to have to wait for a computer.

B: That's okay.

A: Please put your name on this list.

B: Then what do I need to do?

A: When there is a computer available, I will call you.

B: What do I do to log on to the computer?

A: Just type in the number on the back of your library card.

B: Okay. Thanks for your help.



Listen and repeat

Dialogue 2: Using a computer

A: What can I do for you today?

B: I would like to use a computer.

A: Do you have your library card?

B: I sure do.

A: There is a wait for the computers.

B: That's all right.

A: You need to print your name on this list.

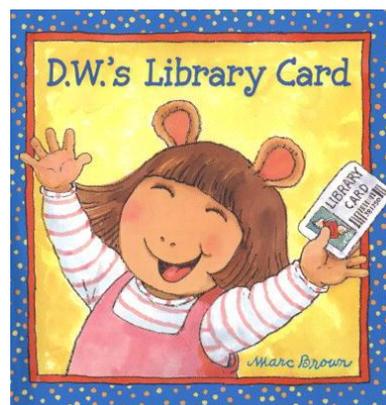
B: Okay. Now what?

A: Once a computer is available, I will let you know.

B: How am I supposed to log on to the computer?

A: All you do is type in the number on the back of your card.

B: That's it? Thank you very much.



Listen and repeat

Dialogue 3: How to buy a pass.



A: I need to buy a bus pass.

B: What kind of bus pass would you like to buy?

A: What are the different kinds?

B: You can get a day, weekly, monthly, or student pass.

A: Could I get a student pass, please?

B: Sure, can I see your student ID?

A: Sure, here it is.

B: Very good.

A: How much for the pass?

B: It's free, but the monthly sticker is \$24.

A: Okay, I'll take it.

B: Thank you for your purchase. Ladda :



Listen and repeat

Dialogue 4: Taking a Walk around a Park

A: It's really pretty today.

B: This is the best time to take a stroll through the park.

A: I feel the same exact way.

B: Look how nice the mountains look today.

A: Aren't the budding roses beautiful?

B: It's obviously spring.

A: All the flowers are blooming.

B: There's a man selling ice cream.

A: Would you like one?

B: Yes, I'd like one.

A: I'll get it for you.

B: You're so sweet. Thank you.



Listen and repeat

Dialogue 5: Borrowing Class Notes

A: Do you mind if I borrow the notes from last week?

B: Were you here last week?

A: I was unable to make it.

B: How come?

A: I was sick that day, and couldn't make it.

B: Well, here are the notes.

A: Are there any more?

B: Sorry, here you go.

A: Thanks a lot.

B: No problem.



Listen and repeat

Dialogue 6: Khalid moves in

Tim: Where do you want this bag, Khalid?

Helen: Khalid, what shall I do with these books?



Khalid: Just put everything over there, next to the door, thanks.

Alice: Tea's ready, everyone!

Tim: Ooh, lovely. Come on, Khalid, tea's up!

Khalid: Mmm, thanks Alice. And thanks Tim and Helen for giving me a hand with all my stuff. It would have taken me ages on my own.

Tim: Many hands make light work! I'm glad I could help. And it's nice to have something to do with my time now that I'm unemployed.

Helen: Oh Tim, I'm sure something will turn up soon.

Tim: Well, let's hope so, otherwise I'm going to have a lot more time on my hands. Anyway Khalid, fancy a game of footy in the park after this?

Alice: Guys, this place is a complete tip! At least help tidy up first!



Listen and repeat

Dialogue 7: Time for coffee.

Tim: Thanks for inviting me out for coffee. It's good to get out of the flat for a bit.

Janet: I hope you're keeping yourself busy.

Tim: Well, I'm trying to but sometimes it's a bit difficult to get motivated.

Janet: I know it is Tim but it's important to keep your spirits up. And I hope I can help on that score.

Tim: Oh Janet, you're too kind.

Janet: Well, what's an old gal meant to do? I see you as my special little project. Now, tell me honestly. What is it you want to do with your life? How would you like to earn a living?

Tim: Well, you know Janet, I've always seen myself as a bit of a ...



Exercises : Thanking

Instruction

1. There are 10 questions in this paper. Task includes 4-option multiple choice.
2. Answer all questions.
3. Mark your answer on the separate answer sheet.
4. Time 10 minutes.
5. Each question in this paper carries one mark.

**Choose the best option to complete each dialogue about thanking.
Mark the correct letter [A,B,C,D] on your answer sheet.**

1. A : Don't be such a stranger, make yourself at home.

B :

- a. Thank you.
- b. But I'm not a stranger.
- c. You don't have to say that.
- d. Thank you, but you needn't bother.



Salesgirl : May I help you?

Customer :2.....

Salesgirl : If you find anything you want, please let me know.

Customer :3.....

- a. No, don't bother.
- b. Yes, that one is nice.
- c. Nothing at all. I can help myself.
- d. Thanks , but I am just browsing.



3. a. Thanks. I will.

- b. Never mind. I'll tell you.
- c. It's my pleasure.
- d. How wonderful.

4. At School

Mark : Can I help you with your assignment?

Ann :

- a. No, thank you. Help yourself.
- b. Don't mention it.
- c. Yes, I'd love to.
- d. Thank you , but I can manage it.



5. At the hospital

A : Thank you for the flowers.

B :

- a. Yes , please.



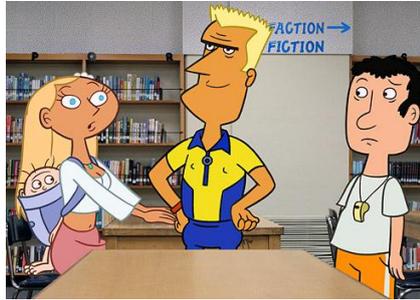
- b. Yes , thank you.
- c. It's my pleasure.
- d. Never mind.

6. A : Do you mind if I sit down here?

B : Not at all.

A :

- a. Don't bother me.
- b. Yes, certainly.
- c. Oh! Thank god.
- d. Thank you.



7. You have given your friend a lift.

Your friend :

You : You're welcome.

- a. Come on in my lift.
- b. Thanks for the ride.
- c. Thanks just the same.
- d. Thank you for lending me your car.



8. At a party

The host is checking that his guests are being taken care of.

Host : Have you had any salad?

Guest :

- a. Don't mention it.
- b. It doesn't matter.
- c. Yes , thank you.
- d. Never mind.



9. A :

B : Thanks , but my husband will pick me up at four.

- a. Can I give you a ride?
- b. What can I do for you?
- c. You can call a car if you need a ride.
- d. Do you need a ride?



10. A : Thank you for your kindness.

B :

- a. Oh! That's OK.
- b. Never mind.
- c. Don't bother.



d. Sure.



Answer key for exercises

- | | |
|-----|----|
| 1. | a. |
| 2. | d. |
| 3. | a. |
| 4. | d. |
| 5. | c. |
| 6. | d. |
| 7. | b. |
| 8. | c. |
| 9. | a. |
| 10. | a. |

